210: Understand how to communicate with others within building services engineering  
**Worksheet 4: Information sources**

Use your course notes and textbook if required and then discuss the answers in class.

1. **What are the four main regulations that building service engineers have to follow?**
2. **What is meant by the term ‘mandatory’?**

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| --- | --- |
| 1. **What is this symbol?** | 01 BSI Kite Mark.PNG |

1. **If manufacturer’s instructions are not followed what could the consequences be?**
2. **What do approved codes of practice cover?**
3. **Are British Standards the primary source of information?**

**YES / NO (delete as appropriate)**